

# WHAT TO EXPECT

The new dental experience

## BEFORE YOUR APPOINTMENT



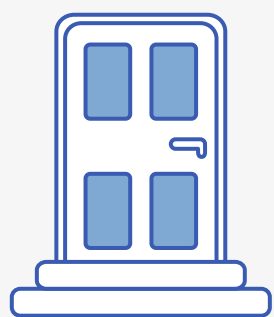
- You will be contacted prior to your appointment to confirm details about your appointment, including your medical history and covid screening
- You will be required to complete any necessary paperwork through the online portal
- You will be asked to pay in advance over the phone the day before your appointment
- You will be asked to come to your appointment alone, or with a named chaperone if needed

## DAY OF APPOINTMENT



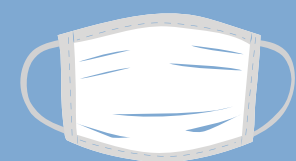
- Before you leave for the practice please ensure you are wearing clean clothes, have used the toilet and have brushed your teeth, as these facilities will not be available
- Please do not bring any excess belongings e.g bags and coats, as there will be no place to store these and they will have to be held throughout the appointment
- Please call the practice when you arrive, but remain in your car or safely outside

## ENTERING THE PRACTICE



- We will call you when it is time to enter the practice
- There will be 2m marker lines on the floor inside the practice
- Before you enter, your temperature will be taken, covid symptoms screened and patient identity checked
- You will be asked to sanitise your hands on entering
- There will be no patients in reception, you will be taken straight through to the surgery

## IN THE SURGERY



- In order to provide you with the right care, we cannot adhere to social distancing guidelines, therefore we will be in extra ppe
- You will be asked to keep hold of any valuables e.g. keys and phone
- All surgeries are thoroughly cleaned and disinfected between each pt
- You will be guided back out of the practice at the end of your treatment